



Important information for shipping with DHL PAKET International (DPI) can

General information:

- Please note that EDI data containing individual shipment details must be sent to DHL Paket for each DHL Paket International shipment (single parcel product). A multi-parcel function is not available.

- Parcel weights must be measured precisely down to the last 100 grams and included in the EDI data.

- Strong recommendation: include contact information (e-mail / telephone number) in the shipment details. This information can be used to respond to inquiries and improve delivery quality as well as processing times (e.g., for customs clearance). In some countries, e.g., European destinations, the electronic information can trigger other processes such as automatic notification.

- Messages that are not intended for the recipient are not allowed.

- Hazardous materials (LQ) and lithium batteries may only be shipped to some destinations and require a supplementary agreement.

Additional information for shipments subject to customs clearance:

- DHL Paket International is a single parcel product. Customs documents relevant to the shipment contents must be included with each DHL Paket International shipment shipped to destination countries that charge customs duties: *Two copies of the customs invoice and a customs declarations (CN23; for the number, see column F in the table) . Customs information must also be filed electronically for each individual*

- Combining goods from different parcels into one customs Invoice / one export accompanying document is not permitted.

- Customs documents must be in English or the country language (see column G on the table).

- Customs documents must be enclosed in a customs declaration pouch and securely attached to the outside of the parcel.

- EDI data (including any relevant customs information) must be filed electronically before pickup / handover of the shipment to DHL Paket and by 6:00 p.m. at the latest.

- For a dutiable value (value of the goods + shipping costs) > 1.000 EUR, the goods must be declared electronically (ATLAS / IAA Plus) with customs by the sender before their handover to DHL Paket. An individual Export Accompanying Document (EAD) must be included with each package. "DE003505" should be entered as the customs office of exit (Ausgangsstelle).

- Import duties and fees are always collected from the recipient. Customs duties cannot be charged to a THIRD-PARTY.

- Please note the import restrictions and customs regulations in the destinations and destination regions.

Additional information for COD shipping (only specified destinations, see table):

- An TPFS International Cash on Delivery oxvment card (914-100-000) must be included with any DHL Paket International shipment sent COD. The card must be attached securely to the package exterior.

All information is subject to correction and change.

DHL Paket International – information on destinations and destination regions

Destination / Destination region	Approximate transit time (in working days)	Maximum weight in kg		Maximum dimensions		Maximum dimensions		EZE T&T*	Storage period in da	Returns	Delivery organization	Saturday delivery	Services						Contact details		Note										
		Weight 1	Weight 2	Length	Width	Height	Length						Width	Height	Flat Rate	Flat Rate	Flat Rate	Flat Rate	Flat Rate	Flat Rate		Flat Rate	Flat Rate	Flat Rate	Flat Rate						
Belgium	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100						
Bulgaria	11-12	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				Customs documents (CN23) customs declaration and two copies of the customs invoice required.
Canada	5-6	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
China	7-10	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Czech Republic	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Denmark	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
France	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Germany	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Greece	10-12	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
India	7-10	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Italy	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Japan	7-10	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Poland	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Romania	10-12	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Russia	10-12	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Slovakia	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Slovenia	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Spain	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Sweden	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Switzerland	7	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				
Ukraine	10-12	30.00	19.00	30.0	40.0	110.0	60.0	100.0	30	100	Yes		200	150	100	150	100	150	100	150	100	150	100	150	100	150	100				

